

A tech fairytale...



Once upon a time there was a care home in Oxfordshire doing what they did best, caring.

They had lots of residents, staff and carers all needing the internet

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Residents wanted to FaceTime with loved ones, send emails and catch up on BBC Drama on iPlayer.

Carers and nurses needed to speak to experts and share residents' data securely to ensure great care.

Staff needed to ensure optimal efficiency across all systems to help the home run smoothly.

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But it just wasn't working.

- The internet was too slow
- Their Wi-Fi was unreliable
- They couldn't prioritise urgent communications
- They couldn't easily manage the residents' devices
- They felt vulnerable and open to being hacked

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On top of this new reliable connectivity they installed a straightforward cloud-based phone system to make managing calls child's play wherever they were.

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Then they added wireless access points throughout the home to ensure that every corner of every room was always online.

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Windsor Telecom installed a Fibre Ethernet connection giving superfast 1Gbps internet speeds.

Fast enough for non-stop streaming of EastEnders but combined with traffic management for when 'Who killed Dirty Den' wasn't the most pressing issue.

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Then they talked to Windsor Telecom who made it all okay.

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The Windsor team shared their expertise by training those 'in the know' on how to use the portals to manage their network and phone systems easily.

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With an ongoing support contract the Windsor team now provides monitoring, management and security of their systems, plus tech support for any ad hoc needs.

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It's a match made in heaven. The care home and Windsor Telecom now live happily ever after.

