



# Microsoft Teams Calling

## Bringing collaboration and calling together

**Microsoft Teams is the business world's most popular collaboration tool. Adding the functionality to make and receive calls within Teams makes it the ideal unified communications tool for most businesses.**

With Microsoft Teams Calling, you'll be able to make and receive calls anywhere, while still using your existing cloud phone system, PBX or SIP trunk. Using Microsoft Teams to call from any device, wherever you are, makes remote working a breeze.

By integrating your phone system with Teams Calling, you'll still keep your existing numbers, routing and call centre functionality from your phone system while also creating a shared workspace where you can chat, meet and share files too.

We offer a range of set up and integration options so you can connect Teams to almost any platform or service.

### **Keep your PBX**

Add Teams Calling to your on-premise PBX and move to our cloud telephony solution when you're ready.

### **Add Cloud Telephony easily**

If you're already using hosted telephony we can help you integrate Microsoft Teams Calling into it, or work with you to move to our cloud telephony solution.

### **Flexible options**

Add and remove users, all on 30-day terms, either with us managing your full end-to-end Microsoft 365 service with Teams; or you managing your own licenses.

### **Simple call plans**

A range of bundled minute packages to suit your business needs means no surprising bills.

### **One collaboration tool**

With Calling added, use Teams is a single solution for chat, sharing, calls and meetings.

### **Keep up to date**

We're committed to providing regular updates so your cloud services are always future proofed.

### **Devices**

Use Teams Calling on any device with its inbuilt softphone, or if you prefer handset, we can advise on Teams compatible handsets and headsets.

# The benefits

## One provider for your voice and collaboration solutions.

### Easy to use

Adding Calling makes Microsoft Teams the only tool your business needs to collaborate from anywhere.

### Cost effective

Connect to your existing phone system, PBX or SIP trunk, keeping costs down compared to other solutions.

### Enhanced experience

You can now work from any device anytime. Chat, file share, call, meet – all in a friendly, easy to use and familiar interface.

### Secure

Keep your team secure with enterprise grade encryption, access control and built-in security powered by Microsoft 365.

### Future proof

From 3 to 3,000 users, the call plans and options are scalable for the smallest to largest of growing businesses.

## Why people love Windsor



### Passionate people

We love what we do.



### Exceptional experience

We provide great service.



### Straightforward solutions

We keep things simple.

If you'd like to talk to us about Microsoft Teams Calling solution that's right for your business, give us a call.

Call 0800 160 1111

Email [hello@windsor-telecom.co.uk](mailto:hello@windsor-telecom.co.uk)

Visit [windsor-telecom.co.uk](https://windsor-telecom.co.uk)